Sandals JAMAICA | Montego Bay

RESORT FACTSHEET



SANDALS.COM

SANDALS MONTEGO BAY

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01 | RESORT OVERVIEW

Welcome to the Caribbean

Sandals Jamaica Montego Bay is an adults-only all-inclusive resort on an expansive stretch of white-sand beach in Montego Bay, Jamaica, with panoramic ocean views and the original Sandals resort that started it all.

- Jamaica's largest private beach
- The original Sandals resort, reimagined
- Jamaica's first Buccan, a unique Caribbean dining experience
- Just five minutes from the airport
- One Stay, More Sandals with access to Sandals Jamaica Caribbean Cay

World Travel Awards: "Jamaica's Leading All-Inclusive Resort" 2026
TripAdvisor Travelers' Choice: Award Winner 2026

GIVING BACK

The Sandals Foundation

The Sandals Foundation, a 501(c)(3) nonprofit organization, was created to expand upon the philanthropic work that Sandals Resorts International has undertaken — the culmination of three decades of playing a meaningful role in the communities where we operate across the Caribbean.

The Foundation funds projects in three core areas: education, community, and the environment. World Travel Awards has recognized it for an "Outstanding Contribution to Corporate Social Responsibility Projects." Visit sandalsfoundation.org to learn more.

02 | At a Glance

SANDALS MONTEGO BAY

255 Rooms
25 categories, three levels of service

9 Dining
6 Bars

2 Main Pools
1 Whirlpools

Red Lane® Spa
and fitness center

Wi-Fi Included
Complimentary resort-wide

5 Minutes
From Sangster International Airport (MBJ)

Included in Every Stay

- Roundtrip airport transfers
- Every meal, snack, and bottomless sip
- Land and water sports, with scuba diving for PADI®-certified divers
- All taxes and gratuities
- Exchange privileges with Sandals Jamaica Caribbean Cay

03 | Resort Information

SANDALS MONTEGO BAY

ADDRESS AND CONTACT

P.O. Box 100, Kent Ave., Montego Bay
St. James, Jamaica, W.I.

Phone (876) 952-5510
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RESORT CONTACTS

General Manager | Vernon Johnson
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Director of Sales | Annastacia McBean
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Weddings Manager | Georgette Hyde
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04 | Accommodations

From poolside retreats and garden hideaways to beachfront suites, every room is designed to bring guests closer to the Caribbean, whatever their idea of the perfect stay looks like.

Levels of Service

Butler

Included with our highest-level suites, our Butler Service is made for guests who want the most personalized Sandals experience with 24-hour service: from scheduling and services to the little touches that make a stay unforgettable.

Club Sandals

With dedicated Concierge Staff and a lounge open from 7 a.m. – 10 p.m. packed with amenities to surprise and delight, Club Sandals is ideal for guests looking for something a little extra for their stay.

Sandals Luxury

All the essentials for an effortless Caribbean escape.

ALL ROOMS INCLUDE

Air conditioning, king-size bed, amenity kit, hair dryer, telephone, safety deposit box, sink and vanity, shower, cable TV, tea and coffee maker, iron and ironing board, and carbon monoxide detectors. All rooms include a stocked refrigerator with Robert Mondavi wines, water, juice, soda, and local beer.

SANDALS EARTHGUARD

Our environmental program focuses on energy and water conservation, waste reduction, and protecting the natural environment, guided by EarthCheck standards.

WHEELCHAIR ACCESSIBLE ROOMS

Thoughtfully designed for ease and comfort, these rooms feature a king-size bed, open layout, bathroom vanity, and walk-in overhead rain shower with railings. Available upon request in select room categories.

ICON LEGEND

- In-Room Dining
- Concierge Service
- Butler Service
- In-Room Bar with Select Liquors
- In-Room Bar with Premium Liquors
- In-Room Local Beer & Wine
- Tranquility Soaking Tub
- Swim-up Pool

All 25 room categories, grouped by level of service. Amenities shared across a level are listed once at the top of each group.

Butler

12 categories

CATEGORY	ROOM DETAILS	HIGHLIGHT	LOCATION
Beachfront Swim-up Millionaire One Bedroom Butler Suite w/ Patio Tranquility Soaking Tub SM1B	View: Beachfront Exterior: Patio with soaking tub, pool access, privacy curtains and bistro dining set Room: One Bedroom suite with King bed & TV with separate living area with TV Bathroom: Full bathroom with Walk-in Shower, long vessel double sink, and soaking tub	**Swim-up Millionaire suite with wet bar and walk-in closet**	Hibiscus Building 8, Ground Floor *(Formerly: Hibiscus Building)*
Beachfront Swim-up Honeymoon One-Bedroom Butler Suite w/ Patio Tranquility Soaking Tub SB1B	View: Beachfront Exterior: Patio with soaking tub and pool access Room: One Bedroom suite with King bed & TV with separate living room Bathroom: Full bathroom with Walk-in Shower and long vessel double sink	**Glass doors open to a swim-up patio with soaking tub for two**	Hibiscus Buildings 2, 7, 8 & 9, Ground Floor *(Formerly: Poinciana Building, Bay Roc Cottage 16, Cassia Building, Hibiscus Building)*
Beachfront Romeo & Juliet One Bedroom Butler Villa Suite w/ Outdoor Tranquility Soaking Tub RJ	View: Beachfront Exterior: Outdoor soaking tub Room: One Bedroom suite with King bed & TV with separate living room Bathroom: Full bathroom with walk-in rainfall shower, twin sink vessels, and soaking tub	**Villa suite located directly on the beach**	Hibiscus Building 1, 1st and 2nd Floors *(Formerly: Bay Roc Cottage 5)*
Beachfront Millionaire One Bedroom Butler Suite w/ Outdoor Tranquility Soaking Tub M1	View: Beachfront Exterior: Outdoor soaking tub Room: One Bedroom suite with King bed & TV with separate living area Bathroom: Full bathroom with Walk-in Shower and separate soaking tub	**Beachfront suite with circular soaking tub and separate living area**	Hibiscus Building 6, 1st and 2nd Floors Hibiscus Building 9, 2nd and 3rd Floors *(Formerly: Bay Roc Cottage 15, Hibiscus Building)*
Beachfront Honeymoon One-Bedroom Butler Suite w/ Balcony Tranquility Soaking Tub B1B	View: Beachfront Exterior: Balcony with soaking tub Room: One Bedroom suite with King bed & TV with separate living room Bathroom: Full bathroom with Walk-in Shower and long vessel double sink	**Beachfront balcony with soaking tub for two**	Hibiscus Buildings 2, 7, 8 & 9, 2nd and 3rd Floors *(Formerly: Poinciana Building, Bay Roc Cottage 16, Cassia Building, Hibiscus Building)*
Beachfront Butler Villa Suite w/ Outdoor Tranquility Soaking Tub OBV	View: Beachfront Exterior: Outdoor soaking tub Room: King Bed, TV Bathroom: Full bathroom with Walk-in Shower and dual sink vanity and indoor tranquility soaking tub	**Beachfront villa suite with outdoor soaking tub**	Hibiscus Building 3, 1st and 2nd Floors *(Formerly: Bay Roc Cottage 9)*
Beachfront Butler Villa Junior Suite w/ Outdoor Tranquility Soaking Tub BV	View: Beachfront Exterior: Outdoor soaking tub Room: King Bed, TV Bathroom: Full bathroom with Walk-in Shower and dual sink vanity	**Beachfront villa suite with outdoor soaking tub**	Hibiscus Building 5, 1st and 2nd Floors *(Formerly: Bay Roc Cottage 14)*

Butler

12 categories

CATEGORY	ROOM DETAILS	HIGHLIGHT	LOCATION
Beachfront Swim-up One Bedroom Butler Suite w/ Patio Tranquility Soaking Tub 1SUP	View: Beachfront Exterior: Patio with soaking tub and pool access Room: One Bedroom suite with King bed & TV with separate living room Bathroom: Full bathroom with Walk-in Shower and long vanity	**Swim-up pool access from private patio** **For arrivals as of December 18, 2026**	Cocoplum Building, Ground Floor *(Formerly: Palms Building)*
Beachfront One Bedroom Butler Suite w/ Balcony Tranquility Soaking Tub OBT	View: Beachfront Exterior: Balcony with soaking tub Room: One Bedroom suite with King bed & TV with separate living room Bathroom: Full bathroom with Walk-in Shower and long vessel double sink	**Beachfront balcony with soaking tub for two**	Cocoplum Building, 2nd and 3rd Floors *(Formerly: Palms Building)*
Crystal Lagoon Swim-up One-Bedroom Butler Suite w/ Patio Tranquility Soaking Tub S1B	View: Pool, Tropical Garden Exterior: Patio with soaking tub and pool access Room: One Bedroom suite with King bed & TV with separate living room Bathroom: Full bathroom with Walk-in Shower and long vessel double sink	**Swim-up pool access from private patio**	Coral Building, Ground Floor *(Formerly: Seagrapes Building)*
Crystal Lagoon Honeymoon Oceanview One-Bedroom Butler Suite w/ Balcony Tranquility Soaking Tub OL1B	View: Oceanview Exterior: Balcony with soaking tub and bistro dining set Room: One Bedroom suite with King bed & TV with separate living room Bathroom: Full bathroom with Walk-in Shower and long vessel double sink	**Glass doors open to a balcony with soaking tub for two**	Coral Building, 2nd and 3rd Floors *(Formerly: Seagrapes Building)*
Beachfront Swim-up Butler Room w/ Patio Tranquility Soaking Tub SUP	View: Beachfront, Oceanfront, Pool Exterior: Patio with soaking tub and pool access Room: King Bed, TV Bathroom: Full bathroom with Walk-in Shower and dual sink vanity	**Swim-up pool access from private patio**	Hibiscus Building 4, Ground Floor *(Formerly: Bay Roc Cottage 12)*

Club Sandals

11 categories

CATEGORY	ROOM DETAILS	HIGHLIGHT	LOCATION
Beachfront Club Villa Suite w/ Outdoor Tranquility Soaking Tub BCV	View: Beachfront Exterior: Patio with soaking tub Room: King Bed, TV Bathroom: Full bathroom with Shower, separate soaking tub, and double vanity	**Beachfront villa suite with outdoor soaking tub** **For Arrivals as of December 18, 2026**	Hibiscus Building 3, Ground Floor, 2nd Floor *(Formerly: Bay Roc Cottage 9)*
Crystal Lagoon Swim-up Club Luxury Room w/ Patio Tranquility Soaking Tub SLX	View: Tropical Garden Exterior: Patio with soaking tub and pool access Room: King Bed, TV Bathroom: Full bathroom with Walk-in Shower, long vessel double sink	**Pool access directly from private patio**	Coral Building, Ground Floor *(Formerly: Seagrapes Building)*
Oceanfront Swim-up Club Room w/ Patio Tranquility Soaking Tub OSC	View: Oceanfront Exterior: Patio with soaking tub and pool access Room: King Bed, TV Bathroom: Full bathroom with Walk-in Shower, long vessel double sink	**Pool access from private patio**	Pink Bloom Building, Ground Floor *(Formerly: Almonds Building)*

Club Sandals

11 categories

CATEGORY	ROOM DETAILS	HIGHLIGHT	LOCATION
Beachfront Club Level Room w/ Balcony Tranquility Soaking Tub BCL	View: Beachfront Exterior: Balcony with soaking tub Room: King Bed, TV Bathroom: Full bathroom with Shower and double vanity	**Beachfront views from private balcony**	Cocoplum Building, 2nd and 3rd Floors *(Formerly: Palms Building)*
Beachfront Swim-up Club Junior Suite w/ Patio Tranquility Soaking Tub BSUP	View: Beachfront Exterior: Patio with soaking tub and pool access Room: King Bed, TV Bathroom: Full bathroom with Walk-in Shower, long vessel double sink	**Pool access from private patio** **For Arrivals as of December 18, 2026**	Cocoplum Building, Ground Floor *(Formerly: Palms Building)*
Beachfront Grande Luxe Club Level Junior Suite w/ Balcony Tranquility Soaking Tub GBT	View: Beachfront Exterior: Balcony with soaking tub Room: King Bed, TV Bathroom: Full bathroom with overhead rain shower and dual-faucet vanity	**Glass doors open to a beachfront balcony**	Cocoplum Building, 2nd and 3rd Floors *(Formerly: Palms Building)*
Garden Club Level Room w/ Outdoor Tranquility Soaking Tub GC	View: Tropical Garden Exterior: Patio or Balcony with outdoor soaking tub Room: King Bed, TV Bathroom: Full bathroom with overhead rain shower and dual-faucet vanity and soaking tub	**Tranquility soaking tub on your private patio or balcony**	Hibiscus Building 5, 1st and 2nd Floor *(Formerly: Bay Roc Cottage 14)*
Oceanfront Penthouse Club Level Junior Suite w/ Balcony Tranquility Soaking Tub PJS	View: Oceanfront Exterior: Balcony with soaking tub Room: King Bed, TV Bathroom: Full bathroom with overhead rain shower and dual-faucet vanity	**Penthouse floor with oceanfront balcony views**	Pink Bloom Building, Penthouse Floor *(Formerly: Almonds Building)*
Oceanfront Honeymoon Walkout Club Level Room w/ Patio Tranquility Soaking Tub WOFT	View: Oceanfront Exterior: Patio with soaking tub Room: King Bed, TV Bathroom: Full bathroom with overhead rain shower and dual-faucet vanity	**Oceanfront views from private patio with walkout access**	Pink Bloom Building, Ground Floor *(Formerly: Almonds Building)*
Oceanfront Honeymoon Club Level Room w/ Balcony Tranquility Soaking Tub OFT	View: Oceanfront Exterior: Balcony with soaking tub Room: King Bed, TV Bathroom: Full bathroom with overhead rain shower and dual-faucet vanity	**Oceanfront views from private balcony**	Pink Bloom Building, 2nd Floor *(Formerly: Almonds Building)*
Oceanview Club Room CPV	View: Oceanview Exterior: Balcony Room: King Bed, TV Bathroom: Full bathroom with Shower and double vanity	**Ocean views from private balcony** **For Arrivals as of December 18, 2026**	Pink Calypso Building, 2nd Floor *(Formerly: Oleander Building)*

Sandals Luxury

2 categories

CATEGORY	ROOM DETAILS	HIGHLIGHT	LOCATION
Crystal Lagoon Honeymoon Oceanview Luxury Room w/ Balcony Tranquility Soaking Tub OLX	View: Oceanview Exterior: Balcony with soaking tub Room: King Bed, TV Bathroom: Full bathroom with Walk-in Shower	**Oceanview balcony with soaking tub for two**	Pink Bloom Building, 1st and 2nd Floors Coral Building, 2nd and 3rd Floors *(Formerly: Almonds & Seagrapes Buildings)*
Luxury Room w/ Balcony Tranquility Soaking Tub GLX	View: Tropical Garden Exterior: Balcony with soaking tub Room: King Bed, TV Bathroom: Full bathroom with Walk-in Shower	**Quiet area of the resort**	Pink Bloom & Coral Buildings, Ground and 2nd Floors *(Formerly: Almonds & Seagrapes Buildings)*

06 | Dining & Bars

Every meal is an occasion and every bar is a reason to linger. From casual bites by the water to long evenings at the table, the resort serves up a spread of cuisines and bottomless drinks to satisfy every palate, all fully included in the stay.

DRESS CODES

Resort Casual	Shorts or jeans, t-shirts or polo shirts. Swimwear must be covered. Shirts and footwear required.
Resort Evening	Dress pants, trousers or jeans for men, long or short sleeve dress shirts (with or without collar). Dress shoes or sandals. No shorts, t-shirts, sleeveless shirts, sneakers, flip flops or slippers. No hats or caps.

Dining | 9

DINING	CONCEPT	BREAKFAST	LUNCH	DINNER	RESERVATIONS	DRESS CODE
Bay Roc Rum Bar	Rum Bar & Caribbean Bites	—	—	5:00 p.m. – 11:00 p.m.		Resort Casual
Blūm	Café	6:00 a.m. – 12:00 p.m.	12:00 p.m. – 6:00 p.m.	6:00 p.m. – 10:00 p.m.		Resort Casual
Buccan	Caribbean	—	—	6:00 p.m. – 9:30 p.m.	Required	Resort Evening
Butch's Island Chop House	Steakhouse	—	—	5:30 p.m. – 9:30 p.m.	Required	Resort Evening
Heart & Sol	American	—	11:00 a.m. – 5:00 p.m.	10:00 p.m. – 2:00 a.m.		Resort Casual
Parisol	Caribbean	—	11:00 a.m. – 4:00 p.m.	6:00 p.m. – 9:30 p.m.		Resort Casual
Scrimshaw	Seafood	8:00 a.m. – 11:00 a.m.	—	5:30 p.m. – 9:30 p.m.		Resort Casual
Soy Sushi Bar	Sushi	—	—	5:30 p.m. – 9:30 p.m.		Resort Casual
Tesoro	Italian	7:00 a.m. – 10:30 a.m.	12:30 p.m. – 3:30 p.m.	5:30 p.m. – 9:30 p.m.		Resort Casual

Bars | 6

BAR	HOURS
Latitudes Overwater Bar	10:00 a.m. – 10:00 p.m.
Beach Bar	10:00 a.m. – 6:00 p.m.
Lobby Bar	10:00 a.m. – 10:00 p.m.
Pool Bar (Main Pool)	10:00 a.m. – 10:00 p.m.
Swim-up Bar (Parisol Pool)	10:00 a.m. – 10:00 p.m.
Bay Roc Rum Bar	5:00 p.m. – 2:00 a.m.

Culinary Concierge

Dietary needs, special requests, restaurant planning, and celebration dinners are all handled through the Culinary Concierge, available daily from 9 a.m. to 5 p.m.

In-Room Dining

Available 7 a.m. to 10 p.m. for all Club Sandals guests and Butler Suite guests.

Robert Mondavi Twin Oaks®

Six Robert Mondavi Twin Oaks® varietals come included in every stay, part of a first-of-its-kind partnership with California's legendary Robert Mondavi Winery: Chardonnay, Pinot Grigio, Sauvignon Blanc, Cabernet Sauvignon, Merlot, and Shiraz.

Manager's Wine List

Standout selections from Robert Mondavi Winery's portfolio partners and beyond are available by the bottle through any dining venue at an additional cost. Order through the Culinary Concierge or directly with the server.

07 | Activities & Entertainment

Evenings shift into island rhythm with rotating live performances, music-driven venues, and poolside social scenes. Fire dancers, steel pan bands, and themed nights mean nighttime energy is just as layered as daytime play.

Water Sports

- Hobie Cat
- Paddleboarding
- Snorkeling
- Scuba diving*
- Windsurfing
- Glass bottom boat
- Kayaking

PADI®-Certified Scuba Diving

The PADI-certified Aqua Center offers daily scuba diving, complimentary for certified divers.

Discover Scuba Diving (DSD) and full PADI certification are available at an additional cost.

Land Sports

- Volleyball
- Tennis
- Pickleball

Activities

- Board games
- Giant chess
- Darts
- Croquet
- Bocce ball

2 Pools & 1 Whirlpools

- Main Pool
- Parisol Pool

Pickleball & Tennis Courts

Enjoy complimentary pickleball and tennis on lighted courts, with instructors available to help you elevate your game.

4 Pickleball Courts | 1 Tennis Court

Weekly Events

Monday	Manager's Wine & Cheese Cocktail Party
Thursday	Island Insider's Club Cocktail Party

Entertainment

Monday	One Love: Voices of the Caribbean
Tuesday	
Wednesday	Passport to the Caribbean
Thursday	Caribbean Beach Party
Friday	Jamming by Firelight
Saturday	
Sunday	J'ouvert Celebration

VACATION ADD-ONS

Cabana Rentals. Spend a relaxing day in a beach or pool cabana with the pampering of a Cabana Concierge. Available at an additional cost.

08 | Wellness

Red Lane® Spa

Drawing inspiration from the beauty and natural wonders of the Caribbean, enjoy a rejuvenating escape rooted in the spirit of island living.

- 6 Indoor Treatment rooms
- Steam room
- Sauna

Open 8:00 a.m. – 7:00 p.m.

Fitness Center

Our fitness center offers strength training and group classes.

- Treadmill
- Elliptical
- Yoga Class
- Strength Conditioning
- Balance & Stretch
- Aquafit

Open 24 Hours

09 | Additional Information

Island Routes

Want to learn more about what our island has to offer? Book your excursion at the Island Routes Desk.

Hours to be confirmed

EPIX Photo Studio

Take your memories home with you and visit the EPIX photo studio.

Hours to be confirmed

Resort Shop

Browse the shop for a souvenir and any of your vacation needs. Major credit cards accepted.

8:00 a.m. – 9:00 p.m.

GUEST SERVICES	DETAIL
Laundry service	Available upon request at an additional fee.
International phone	A credit card imprint or cash deposit is needed to activate the phone line.
High-speed Wi-Fi	Complimentary resort Wi-Fi available. Premium internet available for an additional fee.
No-tipping policy	Sandals Montego Bay has a no-tipping policy for all team members except butlers and spa therapists.
Private transfers	Available for purchase through the Island Routes Desk.
Taxi services	Authorized taxis are available on resort.
Voltage and plugs	US-style Type A plugs, 110–240V
Exchange Bureau	Available at Front Desk 24 hours.
Nurse's Station	Open daily, 9 a.m.–5 p.m., with a nurse on call after 5 p.m. A doctor is available on call 24/7 for an additional fee.

From honeymoons and babymoons to milestone birthdays and bachelor weekends, the resort's dedicated celebrations team is on hand to make any occasion feel like it was planned just for that moment.

Celebrations

Weddings

Beachfront ceremonies, overwater vows, and a wedding team that handles every detail on the ground. Plus, experience your dream resort before the big day with a Wedding Test Drive.

Email smbweddings@grp.sandals.com

MORE WAYS TO CELEBRATE

- Honeymoons
- Babymoons
- Proposals
- Bachelor & Bachelorette
- Elopements
- Birthdays
- Anniversaries
- Candlelight Dinner
- Vow Renewals