Sandals® JAMAICA | Dunn's River

RESORT FACTSHEET



SANDALS.COM

SANDALS JAMAICA DUNN'S RIVER

Contents

01 Resort Overview

02 At a Glance

03 Resort Information

04 Accommodations

05 Rooms & Suites

06 Dining & Bars

07 Activities & Entertainment

08 Wellness

09 Additional Information

10 Celebrations, Meetings and Events

01 | RESORT OVERVIEW

Welcome to the Caribbean

With a private beach and boutique feel, Sandals Jamaica Dunn's River is an airy, modern adults-only retreat on Jamaica's north coast, centered around a chain of pools that flow like its namesake. It's abuzz with energy you can feel — stargazing from the roof of a Coyaba Sky Rondoval Villa, sipping a blend at Dunn's Rum Club, or taking in live music poolside. The flow is yours to follow.

- Minutes from Dunn's River Falls, Jamaica's most iconic attraction
- Dunn's Rum Club, Sandals' first-ever rum lounge, with over 30 Caribbean rums
- Coyaba Rondoval Villas with private pool sanctuaries and rooftop hideaways
- Complimentary green fees at Upton Estate Golf & Country Club, transfers included
- Stay at One, Play at Two with Sandals Jamaica Ocho Rios — 28 dining options (Conditions Apply)

World Travel Awards — Sandals Resorts, "Caribbean's Leading Hotel Brand," 32 years running

GIVING BACK

The Sandals Foundation

The Sandals Foundation, a 501(c)(3) nonprofit organization, was created to expand upon the philanthropic work that Sandals Resorts International has undertaken — the culmination of three decades of playing a meaningful role in the communities where we operate across the Caribbean.

The Foundation funds projects in three core areas: education, community, and the environment. World Travel Awards has recognized it for an "Outstanding Contribution to Corporate Social Responsibility Projects." Visit sandalsfoundation.org to learn more.

02 | At a Glance

260 Rooms
14 categories, three levels of service

12 Dining
9 Bars

2 Pools
2 Whirlpools

Red Lane® Spa
and fitness center

Wi-Fi Included
Complimentary resort-wide

1 Hr 30 Min
From Sangster International Airport (MBJ) · 30 min from Ian Fleming (OCJ)

Included in Every Stay

- Roundtrip airport transfers
- All dining and bottomless premium drinks, including Robert Mondavi Twin Oaks® wines
- Land and water sports, with scuba diving for PADI®-certified divers
- Complimentary green fees and transfers to Upton Estate Golf & Country Club
- All taxes and gratuities
- Exchange privileges and complimentary transfers to Sandals Jamaica Ocho Rios (Conditions apply)

03 | Resort Information

ADDRESS AND CONTACT

Mammee Bay Road,
Ocho Rios, Jamaica, W.I.

Phone	(876) 972-1610
Fax	(876) 972-1611
Email	To be confirmed

RESORT CONTACTS

General Manager | Kevin Clarke
kevin.clarke@grp.sandals.com

Hotel Manager | Melissa Dauvergne
mdauvergne@grp.sandals.com

Director of Sales | Carnel Smith
carnel.smith@grp.sandals.com

04 | Accommodations

From garden-view rooms and oceanfront balconies to Rondoval villas with private pool sanctuaries, every room is designed to bring guests closer to Jamaica, whatever their idea of the perfect stay looks like.

Levels of Service

Butler

Included with our highest-level suites, our Butler Service is made for guests who want the most personalized Sandals experience with 24-hour service: from scheduling and services to the little touches that make a stay unforgettable.

Club Sandals

With a lounge accessible 24 hours and dedicated Concierge Staff on hand from 8 a.m. – 10 p.m., Club Sandals is ideal for guests looking for something a little extra for their stay.

Sandals Luxury

All the essentials for an effortless Caribbean escape.

ALL ROOMS INCLUDE

Air conditioning, king-size bed, amenity kit, hair dryer, telephone, safety deposit box, sink and vanity, shower, cable TV, tea and coffee maker, iron and ironing board, and carbon monoxide detectors. All rooms include a stocked refrigerator with Robert Mondavi wines, water, juice, soda, and local beer.

SANDALS EARTHGUARD

Our environmental program focuses on energy and water conservation, waste reduction, and protecting the natural environment, guided by EarthCheck standards.

WHEELCHAIR ACCESSIBLE ROOMS

Thoughtfully designed for ease and comfort, these rooms feature a king-size bed, open layout, bathroom vanity, and walk-in overhead rain shower with railings. Available upon request in select room categories.

ICON LEGEND

- In-Room Dining
- In-Room Bar with Select Liquors
- Private Transfer
- Skypool
- Concierge Service
- In-Room Bar with Premium Liquors
- Tranquility Soaking Tub
- Private Pool
- Butler Service
- In-Room Local Beer & Wine
- Swim-up Pool

All 14 room categories, grouped by level of service. Amenities shared across a level are listed once at the top of each group.

Butler

6 categories

CATEGORY	ROOM DETAILS	HIGHLIGHT	LOCATION
Coyaba Sky Villa Swim-up Rondoval Butler Suite w/ Private Pool Sanctuary SKYV	View: Pool & Tropical Gardens Exterior: Rooftop hideaway and open-air terrace on the river pool, with bistro dining set, Tranquility Soaking Tub for two, lounge chairs and plush outdoor furniture Room: King bed with HD Smart TV and private pool sanctuary accessed from the bedroom; sitting area with in-room bar and premium liquors Bathroom: Walk-in Shower, second Tranquility Soaking Tub and double sink vanity	**Rooftop hideaway and a private pool sanctuary off the bedroom**	Coyaba Rondoval Villas
Coyaba Villa Swim-up Rondoval Butler Suite w/ Private Pool Sanctuary RSUP	View: Pool & Tropical Gardens Exterior: Oversized patio on the river pool, with bistro dining set and paired chaise lounges Room: Spacious bedroom with custom King bed, HD Smart TV and direct access to a private pool sanctuary; sitting area with loveseat, and premium in-room bar Bathroom: Walk-in Shower, double sink vanity and Tranquility Soaking Tub	**Circular Rondoval suite with its own pool sanctuary on the river pool**	Coyaba Rondoval Villas
Tufa Terrace One-Bedroom Skypool Butler Suite w/ Balcony Tranquility Soaking Tub TSKY	View: Beachfront, Ocean-view & Pool Exterior: Balcony with private Sky Pool, bistro dining set and outdoor Tranquility Soaking Tub for two Room: Bedroom with King bed and HD Smart TV; separate living room with plush furniture, fully stocked bar with premium liquors Bathroom: Spa-inspired, with second Tranquility Soaking Tub, Walk-in Shower and double sink vanity	**Private Sky Pool on the balcony with an infinite ocean view**	Tufa Terrace Building, 2nd, 3rd & 4th Floors
Tufa Terrace Swim-up One-Bedroom Butler Suite w/ Patio Tranquility Soaking Tub TSUP	View: Beachfront, Ocean-view & Pool Exterior: Patio with zero-entry swim-up pool, bistro dining set and Tranquility Soaking Tub Room: Bedroom with King bed and HD Smart TV; living room with seating area, and fully stocked bar with premium liquors Bathroom: Double sink vanity, Walk-in Shower and second Tranquility Soaking Tub	**Zero-entry swim-up pool access from a private patio**	Tufa Terrace Building, 1st Floor
Mammee Bay Beachfront One-Bedroom Butler Suite w/ Balcony Tranquility Soaking Tub B1B	View: Beachfront & Ocean-view Exterior: Expansive private balcony with bistro dining set, privacy curtains and Tranquility Soaking Tub for two Room: King bed with HD Smart TV; living room with sofa, dining table, second HD Smart TV and fully stocked bar with premium liquor Bathroom: Spa-style, with dual sink vanity, Walk-in Shower and separate soaking tub	**Spectacular beachfront views from an expansive private balcony**	Mammee Bay Building, 2nd – 6th Floors

Butler

6 categories

CATEGORY	ROOM DETAILS	HIGHLIGHT	LOCATION
Mammee Bay Oceanview One-Bedroom Butler Suite w/ Balcony Tranquility Soaking Tub O1B	View: Ocean-view & Pool Exterior: Two balconies — one with a bistro dining set, one with a Tranquility Soaking Tub for two Room: Bedroom with King bed and HD Smart TV; living room with sofa, plush seating, second HD Smart TV and fully stocked bar with premium liquor Bathroom: Spa-like, with Walk-in Shower and a second Tranquility Soaking Tub	**Two balconies overlooking the water, tropical gardens and resort pool**	Mammee Bay Building, 2nd – 6th Floors

Club Sandals

6 categories

CATEGORY	ROOM DETAILS	HIGHLIGHT	LOCATION
Travertine Beachfront Penthouse Club Level Room w/ Balcony Tranquility Soaking Tub TBP	View: Beachfront, Ocean-view & Pool Exterior: Balcony with private Tranquility Soaking Tub for two and bistro dining set Room: King bed, HD Smart TV, sofa chair and fully stocked bar Bathroom: Spacious Walk-in Shower, dual sink vanity and make-up table	**Top-floor penthouse with one of the best ocean views on the resort**	Travertine Building, 7th Floor
Travertine Beachfront Club Level Room w/ Balcony Tranquility Soaking Tub TB	View: Beachfront, Ocean-view & Pool Exterior: Balcony with private Tranquility Soaking Tub for two and bistro dining set Room: King bed, HD Smart TV, plush sofa chair and stocked bar Bathroom: Spacious Walk-in Shower, dual sink vanity and make-up table	**Oceanfront room over one of the best white-sand beaches in Jamaica**	Travertine Building, 2nd – 6th Floors
Mammee Bay Oceanview Oversized Club Level Jr. Suite w/ Balcony Tranquility Soaking Tub OJS	View: Ocean-view & Pool Exterior: Private balcony with bistro dining set and Tranquility Soaking Tub Room: Master bedroom with King bed, HD Smart TV and a seating area Bathroom: En-suite with double sink vanity and Walk-in Shower	**Oversized junior suite with glimpses of the sea and resort pool**	Mammee Bay Building, 2nd – 6th Floors
Mammee Bay Oversized Club Level Jr. Suite w/ Balcony Tranquility Soaking Tub JS	View: Tropical Gardens Exterior: Private balcony with bistro dining set and Tranquility Soaking Tub for two Room: Master bedroom with King bed, HD Smart TV and a seating area Bathroom: Dual sink vanity and Walk-in Shower	**Oversized junior suite overlooking the lush Jamaican flora**	Mammee Bay Building, 2nd – 6th Floors
Mammee Bay Oceanview Club Level Room w/ Balcony Tranquility Soaking Tub OCL	View: Ocean-view & Pool Exterior: Intimate balcony with bistro dining set and Tranquility Soaking Tub Room: King bed, comfortable seating and HD Smart TV, with a stocked bar including select liquors and Robert Mondavi varietal wines Bathroom: Walk-in Shower and double sink vanity	**Peeks of the ocean and resort pool from a private balcony**	Mammee Bay Building, 2nd – 6th Floors
Mammee Bay Club Level Room CL	View: Tropical Gardens Exterior: Private balcony with bistro dining set Room: King bed, HD Smart TV and a seating area Bathroom: Dual sink vanity and Walk-in Shower	**Garden-view room with a private balcony**	Mammee Bay Building, 2nd – 6th Floors

Sandals Luxury

2 categories

CATEGORY	ROOM DETAILS	HIGHLIGHT	LOCATION
Travertine Luxury Room w/ Tranquility Soaking Tub TLIT	View: Tropical Garden Exterior: Balcony with bistro dining set for two Room: King bed, Smart TV, plush sofa chair and an indoor Tranquility Soaking Tub for two Bathroom: Separate full bath with Walk-in Shower	**Indoor Tranquility Soaking Tub with mountain and garden views**	Travertine Building, 2nd – 7th Floors
Travertine Luxury Room TLX	View: Tropical Garden Exterior: Balcony with bistro dining set for two Room: King bed, Smart TV and comfy sofa chair Bathroom: Full bath with Walk-in Shower	**Lush views over Jamaica's fertile, mountainous landscape**	Travertine Building, 2nd – 7th Floors

06 | Dining & Bars

Every meal is an occasion and every bar is a reason to linger. From casual bites by the water to long evenings at the table, the resort serves up a spread of cuisines and bottomless drinks to satisfy every palate, all fully included in the stay.

DRESS CODES

Resort Casual	Shorts or jeans, t-shirts or polo shirts. Swimwear must be covered. Shirts and footwear required.
Resort Evening	Dress pants, trousers or jeans for men, long or short sleeve dress shirts (with or without collar). Dress shoes or sandals. No shorts, t-shirts, sleeveless shirts, sneakers, flip flops or slippers. No hats or caps.

Dining | 12

DINING	CONCEPT	BREAKFAST	LUNCH	DINNER	RESERVATIONS	DRESS CODE
Banyu	Asian fusion	—	—	6:00 – 9:30 p.m.	—	Resort Casual
Blum	Coffee Shop	6:00 a.m. – 10:00 p.m.	6:00 a.m. – 10:00 p.m.	6:00 a.m. – 10:00 p.m.	—	Resort Casual
Cascata	Italian	—	—	6:00 – 9:30 p.m.	—	Resort Casual
Dunn's Rum Club	Rum bar	—	—	5:00 p.m. – 2:00 a.m.	—	Resort Casual
Edessa	Greek	8:00 – 11:00 a.m.	—	6:00 – 10:00 p.m.	—	Resort Casual
Galene	Seaside grill	—	11:00 a.m. – 6:00 p.m.	—	—	Resort Casual
Hanami	Sushi	—	—	6:00 – 9:30 p.m.	—	Resort Casual
Isola Pizzeria	Pizza	—	11:00 a.m. – 6:00 p.m.	—	—	Resort Casual
L'Amande	French	—	—	6:00 – 9:30 p.m.	Required	Resort Evening
Saltaire	International Buffet	7:30 – 10:30 a.m.	12:30 – 2:30 p.m.	—	—	Resort Casual
The Jerk Shack	Jerk	—	11:00 a.m. – 6:00 p.m.	—	—	Resort Casual
Zuka	Latin fusion	—	—	6:00 – 9:30 p.m.	—	Resort Casual

Bars | 9

BAR	HOURS
Aqua Bar	10:00 a.m. – 6:00 p.m.
Dunn's Rum Bar	5:00 p.m. – 2:00 a.m.
Greek Bar	10:00 a.m. – 11:00 p.m.
Hanami Bar	6:00 p.m. – 9:30 p.m.
Lapidus Lounge & Bar	5:00 p.m. – 1:00 a.m.
Laughing Water Bar	10:00 a.m. – 9:00 p.m.
Lobby Bar	10:00 a.m. – 12:00 a.m.
Ocarina (Rooftop) Lounge & Bar	5:00 p.m. – 11:00 p.m.
Plaza Bar	10:00 a.m. – 12:00 a.m.

Culinary Concierge

Guests with special dietary needs are invited to contact our culinary experts, who will be happy to assist. Restaurant planning and celebration dinners are arranged through the Culinary Concierge.

In-Room Dining

Available 24 hours for Butler-serviced suites, and 7 a.m. to 10 p.m. for Club Sandals and Sandals Luxury guests.

Robert Mondavi Twin Oaks®

Six Robert Mondavi Twin Oaks® varietals come included in every stay, part of a first-of-its-kind partnership with California's legendary Robert Mondavi Winery: Chardonnay, Pinot Grigio, Sauvignon Blanc, Cabernet Sauvignon, Merlot, and Shiraz.

Manager's Wine List

Standout selections from Robert Mondavi Winery's portfolio partners and beyond are available by the bottle through any dining venue at an additional cost. Order through the Culinary Concierge or directly with the server.

07 | Activities & Entertainment

Evenings run from a Jamaican cultural show to a circus and fire show, with live bands on the Plaza, a silent headphone party, and a Carnival beach party with steel pan orchestra. By day, two freshwater pools, land and water sports, and complimentary green fees at Upton Estate Golf & Country Club keep the island in motion.

Water Sports

- Hobie Cat
- Snorkeling
- Sailing
- Kayaking
- Paddleboarding
- Scuba diving*
- Glass bottom boat

Land Sports

- Volleyball
- Tennis
- Pickleball

PADI®-Certified Scuba Diving

The PADI®-certified dive center offers two complimentary dives per day for certified divers, open daily 8 a.m. – 5 p.m.

Discover Scuba Diving (DSD) for beginners and international certification are available at an additional cost.

Activities

- Board games
- Bocce ball
- Chess
- Croquet

2 Pools & 2 Whirlpools

- River Pool
- Freshwater Pool

Pickleball & Tennis Courts

Complimentary lighted courts for all guests.

2 Pickleball Courts | Tennis to be confirmed

Weekly Events

Monday	Managers' Welcome — Meet & Greet
Tuesday	Island Insiders Cocktail Reception & Dinner
Mon, Wed & Fri	Club Sandals Guests Cocktail Reception

Entertainment

Sunday	"Love Is All You Need" Live Band
Monday	Island Day Cultural Show
Tuesday	Hard Drive Band Live Retro Vibe
Wednesday	Circus Live Circus & Fire Show
Thursday	"Love Hop" Silent Headphone Party
Friday	Carnival Beach Party & Fire Show
Saturday	Sandals Live Illusionist Show

VACATION ADD-ONS

Beach & Pool Cabanas. Spend a relaxing day in your beach or pool cabana and enjoy the pampering of your Cabana Concierge. Available at an additional cost.

08 | Wellness

Red Lane® Spa

Let the warmth of the islands soothe your soul. Your journey begins with a Red Lane Rejuvenation Specialist who adapts every treatment to your personal preferences, with a focus on connection, time and love.

- Xx Indoor Treatment rooms
- xx outdoor treatment rooms
- Plunge pool
- Salt room
- Steam room
- Sauna

Open daily 8:00 a.m. – 7:00 p.m.

Fitness Center

Fully air-conditioned fitness facilities with state-of-the-art Techno-Gym equipment, available 24/7, plus group classes led by certified fitness professionals.

- Treadmill
- Elliptical
- Yoga Class
- TRX Machine

Open 24 hours

09 | Additional Information

Island Routes

Want to learn more about what our island has to offer? Book your excursion at the Island Routes Desk.

Open daily 7 a.m. – 7 p.m.

EPIX Photo Studio

Take your memories home with you and visit the EPIX photo studio.

Open daily 8 a.m. – 10 p.m.

The Beach House

Shop for vacation essentials or bring back a piece of Jamaica and Sandals from The Beach House, our newest resort retail concept.

Open daily 8 a.m. – 10 p.m.

GUEST SERVICES	DETAIL
Laundry service	Offered daily from 9 a.m. – 5 p.m., at an additional fee.
International phone	A credit card imprint or cash deposit is needed to activate the phone line.
High-speed Wi-Fi	Free resort-wide Wi-Fi for all guests, suitable for web browsing, email and messaging. Premium internet for streaming and larger downloads is available at an additional fee.
No-tipping policy	Sandals Jamaica Dunn's River has a no-tipping policy for all team members except butlers, spa therapists and private airport transfer drivers.
Private transfers	Available for purchase through the Island Routes Desk.
Taxi services	Available on the resort.
Voltage and plugs	Voltage, plug types, and converter guidance to be confirmed.
Exchange Bureau	Open at the Front Desk, 9 a.m. – 5 p.m.
Nurse's Station	Open daily, 9 a.m.–5 p.m., with a nurse on call after 5 p.m. A doctor is available on call 24/7 for an additional fee.

From honeymoons and babymoons to milestone birthdays and bachelor weekends, the resort's dedicated celebrations team is on hand to make any occasion feel like it was planned just for that moment.

Celebrations

Weddings

Effortlessly sophisticated and undeniably spectacular. Beachfront ceremonies on a private beach, and a wedding team that handles every detail on the ground — embrace the essence of the Caribbean and celebrate love that will last a lifetime.

Email christina.mighty@grp.sandals.com

MORE WAYS TO CELEBRATE

- Honeymoons
- Babymoons
- Proposals
- Bachelor & Bachelorette
- Elopements
- Birthdays
- Anniversaries
- Candlelight Dinner
- Vow Renewals

Meetings & Events

Meetings & Events

The Caribbean makes every agenda feel a little lighter. From intimate board sessions to full-scale corporate retreats, the resort's events team handles the details so the focus stays on the people in the room.