Sandals® JAMAICA | Caribbean Cay

RESORT FACTSHEET



SANDALS.COM

SANDALS CARIBBEAN CAY

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01 | RESORT OVERVIEW

Welcome to the Caribbean

Sandals Caribbean Cay, formerly Sandals Royal Caribbean, is an adults-only all-inclusive resort on an expansive stretch of white-sand beach in Montego Bay, Jamaica, with a private offshore island, iconic overwater villas, and a bolder connection to the ocean than ever before. And every guest that comes writes their own story.

- Private offshore island escape just minutes from the resort
- Overwater Villas
- Keynote Rum Bar, part of the Caribbean's largest rum bar collection
- A private beach experience
- Stay at 1, Play at 2 with access to Sandals Montego Bay

World Travel Awards — "Jamaica's Leading Resort" 2025

GIVING BACK

The Sandals Foundation

The Sandals Foundation, a 501(c)(3) nonprofit organization, was created to expand upon the philanthropic work that Sandals Resorts International has undertaken — the culmination of three decades of playing a meaningful role in the communities where we operate across the Caribbean.

The Foundation funds projects in three core areas: education, community, and the environment. World Travel Awards has recognized it for an "Outstanding Contribution to Corporate Social Responsibility Projects." Visit sandalsfoundation.org to learn more.

02 | At a Glance

SANDALS CARIBBEAN CAY

291 Rooms
28 categories, three levels of service

9 Dining
6 Bars

2 Main Pools
2 Whirlpools

Red Lane® Spa
and fitness center

Wi-Fi Included
Complimentary resort-wide

10 Minutes
From Sangster International Airport (MBJ)

Included in Every Stay

- Roundtrip airport transfers
- Every meal, snack, and bottomless sip
- Land and water sports, with scuba diving for PADI®-certified divers
- Boat transfers to Sandals Cay, the resort's private offshore island
- All taxes and gratuities
- Exchange privileges with Sandals Jamaica Montego Bay

03 | Resort Information

SANDALS CARIBBEAN CAY

ADDRESS AND CONTACT

P.O. Box 167, Mahoe Bay, Montego Bay,
St. James, Jamaica, W.I.

Phone	(876) 953-2231
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RESORT CONTACTS

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Resort Sales Manager | Carlene England
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04 | Accommodations

From poolside retreats and garden hideaways to beachfront suites, every room is designed to bring guests closer to the Caribbean, whatever their idea of the perfect stay looks like.

Levels of Service

Butler

Included with our highest-level suites, our Butler Service is made for guests who want the most personalized Sandals experience with 24-hour service: from scheduling and services to the little touches that make a stay unforgettable.

Club Sandals

With dedicated Concierge Staff and a lounge open from 7 a.m. – 10 p.m. packed with amenities to surprise and delight, Club Sandals is ideal for guests looking for something a little extra for their stay.

Sandals Luxury

All the essentials for an effortless Caribbean escape.

ALL ROOMS INCLUDE

Air conditioning, king-size bed, amenity kit, hair dryer, telephone, safety deposit box, sink and vanity, shower, cable TV, tea and coffee maker, iron and ironing board, and carbon monoxide detectors. All rooms include a stocked refrigerator with Robert Mondavi wines, water, juice, soda, and local beer.

SANDALS EARTHGUARD

Our environmental program focuses on energy and water conservation, waste reduction, and protecting the natural environment, guided by EarthCheck standards.

WHEELCHAIR ACCESSIBLE ROOMS

Thoughtfully designed for ease and comfort, these rooms feature a king-size bed, open layout, bathroom vanity, and walk-in overhead rain shower with railings. Available upon request in select room categories.

ICON LEGEND

- In-Room Dining
- In-Room Bar with Select Liquors
- Private Transfer
- Skypool
- Concierge Service
- In-Room Bar with Premium Liquors
- Tranquility Soaking Tub
- Private Pool
- Butler Service
- In-Room Local Beer & Wine
- Swim-up Pool

All 28 room categories, grouped by level of service. Amenities shared across a level are listed once at the top of each group.

Butler

13 categories

CATEGORY	ROOM DETAILS	HIGHLIGHT	LOCATION
Overwater Private Island Butler Villa w/ Infinity Pool OWV	View: Over Water Exterior: Patio with infinity pool, extended sun deck, outdoor shower, sun loungers, over-water hammock & outdoor soaking tub Room: King bed with TV, dining area and glass floors Bathroom: Full bathroom with Walk-in Shower and access to outdoor soaking tub	**Located just off the resort's private island with private pool. Private airport transfer.**	Overwater, off the private island
Overwater Private Island Butler Honeymoon Bungalow*** OWB	View: Over Water Exterior: Patio with an extended sun deck, outdoor shower, sun loungers, over-water hammock & outdoor soaking tub Room: King bed with TV, dining area and glass floors Bathroom: Full bathroom with Walk-in Shower and access to outdoor soaking tub	**Located just off the resort's private island. Private airport transfer.**	Overwater, off the private island
Beachfront One-Bedroom Skypool Butler Suite w/Rooftop Terrace RSKY	View: Beachfront Exterior: Balcony with skypool + staircase to private rooftop Room: One Bedroom suite with King bed & TV with separate living room with TV and dining area Bathroom: Full bathroom with Walk-in Shower and separate soaking tub	**Private rooftop & skypool with direct beachfront views**	Breadfruit Building, 4th Floor *(Formerly: Balmoral)*
Beachfront Butler Suite w/Private Pool BSUP	View: Beachfront Exterior: Patio with soaking tub and private plunge pool Room: King Bed, TV with sitting area Bathroom: Full bathroom with Walk-in Shower and dual sink vanity	**Direct beachfront & private plunge pool from patio**	Breadfruit Building, Ground Floor *(Formerly: Balmoral)*
Beachfront Honeymoon One-Bedroom Walkout Butler Suite w/ Patio Tranquility Soaking Tub WB1B	View: Beachfront Exterior: Patio with soaking tub Room: One bedroom suite with King Bed & TV with separate living room with TV Bathroom: Full bathroom with Walk-in Shower and separate soaking tub	**Direct beachfront**	Mist Building, Ground Floor *(Formerly: Sandringham)*
Royal Beachfront Butler Suite w/ Balcony Tranquility Soaking Tub BBC	View: Beachfront Exterior: Balcony with soaking tub Room: King Bed, TV with sitting area Bathroom: Full bathroom with Walk-in Shower and dual sink vanity	**Corner room with glass walls that open to 180-degree direct beachfront views**	Mist Building, 2nd & 3rd Floors *(Formerly: Sandringham)*
Beachfront Butler Suite w/Balcony Tranquility Soaking Tub BBT	View: Beachfront Exterior: Balcony with soaking tub Room: King Bed, TV with sitting area Bathroom: Full bathroom with Walk-in Shower and dual sink vanity	**Direct beachfront**	Breadfruit Building, 2nd & 3rd Floors + Cobalt Building, 2nd, 3rd & 4th Floors *(Formerly: Balmoral & Kensington)*

Butler

13 categories

CATEGORY	ROOM DETAILS	HIGHLIGHT	LOCATION
Beachside Butler Suite with Private Pool BSP	View: Partial Oceanview Exterior: Patio with soaking tub and private plunge pool Room: King Bed, TV with sitting area Bathroom: Full bathroom with Walk-in Shower and dual sink vanity	**Private plunge pool from patio**	Breadfruit Building, Ground Floor *(Formerly: Balmoral)*
Beachside Butler Suite w/ Balcony Tranquility Soaking Tub BSB	View: Oceanview Exterior: Balcony with soaking tub Room: King Bed, TV with sitting area Bathroom: Full bathroom with Walk-in Shower and dual sink vanity	**Beachfront views**	Breadfruit Building, 2nd, 3rd & 4th Floors *(Formerly: Balmoral)*
Beachfront Penthouse Skypool Butler One-Bedroom Suite PSKY	View: Beachfront Exterior: Balcony with skypool Room: One Bedroom suite with King bed & TV with separate living room with TV and dining area Bathroom: Full bathroom with Walk-in Shower and separate soaking tub	**Penthouse Suite with beachfront views from balcony and skypool**	Cobalt Building, 7th Floor *(Formerly: Kensington)*
Beachfront Skypool Butler One-Bedroom Suite 1SKY	View: Beachfront Exterior: Balcony with skypool Room: One Bedroom suite with King bed & TV with separate living room with TV and dining area Bathroom: Full bathroom with Walk-in Shower and separate soaking tub	**Beachfront views from balcony and skypool**	Cobalt Building, 5th & 6th Floors *(Formerly: Kensington)*
Beachfront Swim-up Butler Suite w/Tranquility Soaking Tub SSUP	View: Beachfront Exterior: Patio with soaking tub and pool access Room: King Bed, TV with sitting area Bathroom: Full bathroom with Walk-in Shower and dual sink vanity	**Direct beachfront & pool access from private patio**	Cobalt Building, Ground Floor *(Formerly: Kensington)*
Oceanview Butler Suite w/ Balcony Tranquility Soaking Tub OBS	View: Oceanview Exterior: Balcony with soaking tub and sunbathing chaise Room: King Bed, TV with sitting area Bathroom: Full bathroom with Walk-in Shower and dual sink vanity	**Oceanview room in the heart of the resort**	Turquoise Building, 2nd & 3rd Floors *(Formerly: Buckingham)*

Club Sandals

11 categories

CATEGORY	ROOM DETAILS	HIGHLIGHT	LOCATION
Royal Beachfront Club Suite w/ Balcony Tranquility Soaking Tub BCS	View: Beachfront Exterior: Balcony with soaking tub Room: King Bed, TV Bathroom: Full bathroom with Walk-in Shower and dual sink vanity	**Direct beachfront**	Mist Building, 2nd & 3rd Floors *(Formerly: Sandringham)*
Romeo & Juliet Walkout Club Suite w/ Patio Tranquility Soaking Tub WCS	View: Garden Exterior: Patio with soaking tub Room: King Bed, TV Bathroom: Full bathroom with Walk-in Shower and separate soaking tub	**Garden view club room close to the beach**	Ultramarine Building, Ground Floor *(Formerly: Edinburgh)*

Club Sandals

11 categories

CATEGORY	ROOM DETAILS	HIGHLIGHT	LOCATION
Romeo & Juliet Club Suite w/ Balcony Tranquility Soaking Tub CS	View: Garden Exterior: Balcony with soaking tub Room: King Bed, TV Bathroom: Full bathroom with Walk-in Shower and separate soaking tub	**Garden view club room close to the beach**	Ultramarine Building, 2nd & 3rd Floors *(Formerly: Edinburgh)*
Crystal Lagoon Honeymoon Poolside One Bedroom Club Suite HPC	View: Pool, Garden Exterior: Balcony Room: King Bed, TV with living room & dining table Bathroom: Full bathroom with Walk-in Shower and separate soaking tub	**Views of main pool**	Cocoplum Building, 3rd Floor *(Formerly: Clarence)*
Crystal Lagoon Poolside One Bedroom Club Suite PC	View: Pool, Garden Exterior: Balcony Room: King Bed, TV with living room & dining table Bathroom: Full bathroom with Walk-in Shower and separate soaking tub	**Private door leading to ground floor swim-up pool**	Cocoplum Building, 2nd Floor *(Formerly: Clarence)*
Crystal Lagoon Swim-up One Bedroom Club Suite S1B	View: Pool, Garden Exterior: Patio Room: King Bed, TV with living room with dining table Bathroom: Full bathroom with Walk-in Shower and separate soaking tub	**Pool access directly from private patio**	Cocoplum Building, Ground Floor *(Formerly: Clarence)*
Crystal Lagoon Hideaway Swim-up Club Level Jr. Suite w/Patio Tranquility Soaking Tub HSUP	View: Pool Exterior: Patio with soaking tub Room: King Bed, TV and sitting area Bathroom: Full bathroom with Walk-in Shower and dual sink vanity	**Pool access directly from private patio**	Lilac Building, Ground Floor *(Formerly: Highgrove)*
Windsor Beachfront Walkout Club Room w/ Patio Tranquility Soaking Tub WBT	View: Beachfront Exterior: Patio with soaking tub Room: King Bed, TV Bathroom: Full bathroom with Walk-in Shower	**Direct beachfront**	Yam Building, *(Formerly: Windsor)*
Windsor Beachfront Club Room w/ Balcony Tranquility Soaking Tub BT	View: Beachfront Exterior: Balcony with soaking tub Room: King Bed, TV Bathroom: Full bathroom with Walk-in Shower	**Direct beachfront**	Yam Building, 2nd & 3rd Floors *(Formerly: Windsor)*
Oceanview Crystal Lagoon Club Jr. Suite w/Balcony Tranquility Soaking Tub OJS	View: Oceanview Exterior: Balcony with soaking tub Room: King Bed, TV and sitting area Bathroom: Full bathroom with Walk-in Shower and dual sink vanity	**Top floor oceanview from balcony**	Lilac Building, 4th Floor *(Formerly: Highgrove)*
Crystal Lagoon Hideaway Club Jr. Suite w/Balcony Tranquility Soaking Tub HJS	View: Pool Exterior: Balcony with soaking tub Room: King Bed, TV and sitting area Bathroom: Full bathroom with Walk-in Shower and dual sink vanity	**Quiet area of the resort**	Lilac Building, 2nd & 3rd Floors *(Formerly: Highgrove)*

Sandals Luxury

4 categories

CATEGORY	ROOM DETAILS	HIGHLIGHT	LOCATION
Caribbean Poolside Grande Luxe Walkout with Patio Tranquility Soaking Tub WPG	View: Pool, Garden Exterior: Patio with soaking tub Room: King Bed, TV Bathroom: Full bathroom with Walk-in Shower	Close to pool & lobby	Sunlit Leaf Building, Ground Floor *(Formerly: Caernarvon)*
Caribbean Poolside Grand Luxe with Balcony Tranquility Soaking Tub PG	View: Pool, Garden Exterior: Balcony with soaking tub Room: King Bed, TV Bathroom: Full bathroom with Walk-in Shower	Close to pool & lobby	Sunlit Leaf Building, 2nd Floor *(Formerly: Caernarvon)*
Caribbean Poolside Luxury Walkout with Patio Tranquility Soaking Tub WPL	View: Pool, Garden Exterior: Patio with soaking tub Room: King Bed, TV Bathroom: Full bathroom with Walk-in Shower	Close to pool & lobby	Trumpet Flower Building, Ground Floor *(Formerly: Arundel)*
Caribbean Poolside Luxury with Balcony Tranquility Soaking Tub PL	View: Pool, Garden Exterior: Balcony with soaking tub Room: King Bed, TV Bathroom: Full bathroom with Walk-in Shower	Close to pool & lobby	Trumpet Flower Building, 2nd Floor *(Formerly: Arundel)*

06 | Dining & Bars

Every meal is an occasion and every bar is a reason to linger. From casual bites by the water to long evenings at the table, the resort serves up a spread of cuisines and bottomless drinks to satisfy every palate, all fully included in the stay.

DRESS CODES

Resort Casual	Shorts or jeans, t-shirts or polo shirts. Swimwear must be covered. Shirts and footwear required.
Resort Evening	Dress pants, trousers or jeans for men, long or short sleeve dress shirts (with or without collar). Dress shoes or sandals. No shorts, t-shirts, sleeveless shirts, sneakers, flip flops or slippers. No hats or caps.

Dining | 9

DINING	CONCEPT	BREAKFAST	LUNCH	DINNER	RESERVATIONS	DRESS CODE
Blūm	Café	6:00 a.m. –	All Day	– 10:00 p.m.	—	Resort Casual
Bombay	Indian	8:00 a.m. – 11:00 a.m.	—	5:30 p.m. – 9:00 p.m.	—	Resort Casual
Cricketer's Pub	British pub fare	—	—	4:00 p.m. – 2:00 a.m.	—	Resort Casual
Jerk Shack	Caribbean	—	12:00 p.m. – 5:00 p.m.	—	—	Resort Casual
Keynote Rum Bar	Rum Bar & Caribbean Bites	—	—	5:00 p.m. – 2:00 a.m.	—	Resort Evening
Parisol	Caribbean	—	11:00 a.m. – 3:00 p.m.	5:30 p.m. – 9:00 p.m.	Required	Resort Casual
Strand	Seafood	—	11:00 a.m. – 4:00 p.m.	6:30 p.m. – 10:00 p.m.	—	Resort Casual
Suppa	Caribbean	—	—	5:30 p.m. – 9:00 p.m.	Required	Resort Evening
Tesoro	Italian	7:30 a.m. – 10:30 a.m.	12:30 p.m. – 2:30 p.m.	6:00 p.m. – 9:30 p.m.	—	Resort Casual

Bars | 6

BAR	HOURS
Beach Bar	10:00 a.m. – 9:00 p.m.
Lobby Bar	5:00 p.m. – 11:00 p.m.
Swim-up Bar (Main Pool)	10:00 a.m. – 5:00 p.m.
Keynote Rum Bar	5:00 p.m. – 2:00 a.m.
Pool Bar (Parisol)	10:00 a.m. – 10:00 p.m.
Pool Bar (Lilac Building)	10:00 a.m. – 5:00 p.m.

Culinary Concierge

Dietary needs, special requests, restaurant planning, and celebration dinners are all handled through the Culinary Concierge, available daily from 9 a.m. to 5 p.m.

In-Room Dining

Available 7 a.m. to 10 p.m. for all Club Sandals guests and Butler Suite guests.

Robert Mondavi Twin Oaks®

Six Robert Mondavi Twin Oaks® varietals come included in every stay, part of a first-of-its-kind partnership with California's legendary Robert Mondavi Winery: Chardonnay, Pinot Grigio, Sauvignon Blanc, Cabernet Sauvignon, Merlot, and Shiraz.

Manager's Wine List

Standout selections from Robert Mondavi Winery's portfolio partners and beyond are available by the bottle through any dining venue at an additional cost. Order through the Culinary Concierge or directly with the server.

07 | Activities & Entertainment

Evenings shift into island rhythm with rotating live performances, music-driven venues, and poolside social scenes. Fire dancers, steel pan bands, and themed nights mean nighttime energy is just as layered as daytime play.

Water Sports

- Hobie Cat
- Snorkeling
- Windsurfing
- Kayaking
- Paddleboarding
- Scuba diving*
- Glass bottom boat

Land Sports

- Volleyball

Activities

- Board games
- Darts
- Bocce ball
- Giant chess
- Croquet

2 Main Pools & 2 Whirlpools

- Main Pool
- Pool (Parisol)

PADI®-Certified Scuba Diving

The PADI-certified Aqua Center offers daily scuba diving, complimentary for certified divers.

Discover Scuba Diving (DSD) and full PADI certification are available at an additional cost.

Weekly Events

Monday	Manager's Wine & Cheese Cocktail Party
Tuesday	Island Insiders Club & Dinner Party
Thursday	Club Sandals Cocktail Party

Entertainment

Monday	J'ouvert Celebration
Tuesday	
Wednesday	Caribbean Beach Party
Thursday	One Love: Voices of the Caribbean
Friday	Jammin' by Firelight
Saturday	
Sunday	Passport to the Caribbean

VACATION ADD-ONS

Cabana Rentals. Spend a relaxing day in a beach or pool cabana with the pampering of a Cabana Concierge. Available at an additional cost.

08 | Wellness

SANDALS CARIBBEAN CAY

Red Lane® Spa

Caribbean-inspired treatments headline the menu, with beachside massages available for guests who prefer their relaxation with a sea view.

- Indoor Treatment rooms
-

Hours to be confirmed

Fitness Center

Our fitness center offers strength training and group classes.

- Treadmill
- Elliptical
- Aquafit
- Yoga Class
- Strength Conditioning
- Balance & Stretch

Open 24 Hours

09 | Additional Information

SANDALS CARIBBEAN CAY

Island Routes

Want to learn more about what our island has to offer? Book your excursion at the Island Routes Desk.

Hours to be confirmed

EPIX Photo Studio

Take your memories home with you and visit the EPIX photo studio.

Hours to be confirmed

Resort Shop

Browse the shop for a souvenir and any of your vacation needs. Major credit cards accepted.

Hours to be confirmed

GUEST SERVICES	DETAIL
Laundry service	Available upon request at an additional fee.
International phone	A credit card imprint or cash deposit is needed to activate the phone line.
High-speed Wi-Fi	Complimentary resort Wi-Fi available. Premium internet available for an additional fee.
No-tipping policy	Sandals Caribbean Cay has a no-tipping policy for all team members except butlers and spa therapists.
Private transfers	Available for purchase through the Island Insider's Desk.
Taxi services	Authorized taxis are available on resort.
Voltage and plugs	To be confirmed.
Exchange Bureau	Available at Front Desk 24 hours.
Nurse's Station	Open daily, 9 a.m.–5 p.m., with a nurse on call after 5 p.m. A doctor is available on call 24/7 for an additional fee.

From honeymoons and babymoons to milestone birthdays and bachelor weekends, the resort's dedicated celebrations team is on hand to make any occasion feel like it was planned just for that moment.

Celebrations

Weddings

Beachfront ceremonies, overwater vows, and a wedding team that handles every detail on the ground. Plus, experience your dream resort before the big day with a Wedding Test Drive.

MORE WAYS TO CELEBRATE

- Honeymoons
- Babymoons
- Proposals
- Bachelor & Bachelorette
- Elopements
- Birthdays
- Anniversaries
- Candlelight Dinner
- Vow Renewals